



## PC Troubleshooting Contest Information

The qualifying round for the PC Troubleshooting contest requires each member of the competing team to complete a true/false and multiple choice test on PC Maintenance, Operating Systems, and Basic Networking knowledge. There will be three scheduled sessions for this qualifying round.

Session 1 - Friday, March 30<sup>th</sup> – 9:15am-10:15am

Session 2 – Friday, March 30<sup>th</sup> – 10:30am-11:30am

Session 3 – Friday, March 30<sup>th</sup> – 11:45am-12:45pm

**Each member of the team must bring their own laptop to the qualifying round.** Each member of the team will be assigned their own session time in which to take the test. The session assignments are posted on the conference web site: [www.aitp.org/ncc/ncc2007/aitp/index.html](http://www.aitp.org/ncc/ncc2007/aitp/index.html). Please check your session assignment on this web site before reporting to the qualifying round. **You must report 30 minutes prior to your assignment time to check in and receive your required userid and password.** Anyone who is late for their assigned session will not be admitted to the assigned session.

If you miss your assigned session time or your name is missing from the session assignments on the conference web site, we will make every effort to allow you to take the test during session 3. Please report 30 minutes prior to session 3 to allow enough time to check in. No testing will begin after 11:45am (unless there are technical problems).

The top 10 team scores will advance to the final round on Saturday March 31<sup>st</sup> at 8:30am. **On or before 6pm Friday, March 30<sup>th</sup>, the top 10 teams will be posted on the conference web site ([www.aitp.org/ncc](http://www.aitp.org/ncc)) and on the conference message board.** The top 10 teams will troubleshoot hardware and operating system software problems on a Pentium IV PC. The contest winners will be determined by the results of the final round only.

**FAQ:** “Does each member of the competing team need a laptop?”

The answer is: **Yes.** However, we will be splitting all the competitors into one of three qualifying sessions on Friday morning. In order to allow you to bring a few less laptops to the conference, we will schedule each team member in a different session. So each member of the team can use the same laptop.